

The Path Ahead: Current Digital Health Strategies to Propel us Forward.



Who Should Attend?

Health Authority Leadership
Ministry of Health Leadership
Clinician Leadership
Health Informatics Professionals
and Students
Health IT and IM Professionals
Healthcare Vendors
Healthcare Consultants
Patient Advisors

Annual Spring Education Symposium

Presented by: BCHIMPS

Sutton Place Hotel

Vancouver, BC

March 2, 2018



BC Health
Information
Management
Professionals
Society

bchimps.org

Welcome

On behalf of the BCHIMPS Board of Directors, I would like to welcome each of you to our Annual Spring Education Symposium.

In health care informatics, a few large projects here in BC have been the focus of a lot of attention this past year. For those who were able to attend our conference in September, I hope that you enjoyed our focus on these projects, and how BCHIMPS can help in the dialog around them.

The feedback from participants and sponsors at our Fall conference was extremely positive, and we really appreciate everyone who took the time to give us your suggestions and input. Thank you for your amazing support. It is great to know that we are on the right track.

Today, we wanted to give an opportunity to our members to discover smaller projects, some of them at the pilot stage, some at an early development level, but projects that are already helping thousands of patients and health care providers in our Province. BCHIMPS has also began a formal program to include patients in the design and delivery of our events - we are pleased to announce that this Spring Symposium is accredited as "Patients Included".

We will share the journey of a patient utilizing the solutions from Provincial Health Services Authority and how technology has helped them in their journey. We are also pleased to present to you a collaboration between the Vancouver Police Department and Vancouver Coastal Health focused on supporting patients with mental health challenges.

Larger initiatives are also vital for our health systems, and we are very pleased to present to you initiatives from Ministry of Health and Canada Health Infoway.

Finally, since IM/IT projects in health can only be successful if, from an early stage, privacy and change management are integral parts of the design, we wanted to take the opportunity to update you on these important matters.

As you can see, we have put together for you another full and diverse program. This wouldn't have been possible without the timeless effort of an enthusiastic Board of Directors, all volunteers, and without the tremendous support of our annual and event sponsors. Thank you all, with a special thank you to our Patient Advisors who are joining us today.

Follow and join the conversation with #BCHIMPS on Twitter throughout the day. We hope that today, you will have another opportunity to network with your colleagues and friends, to learn and to be inspired.

Let's have another amazing day.

Alain Guez
BCHIMPS President



About Us

BCHIMPS: British Columbia Health Information Management Professionals Society

Our Mission is to promote understanding for the effective and efficient exchange and use of information, and information technologies, within BC's health care environment by:

- Providing a forum for the exchange of ideas, concepts and developments in BC's health informatics field
- Assuming a leadership role in advising policy and decision makers
- Building an information resource reference and coordinating an expertise pool
- Providing guidance for the standardization of health informatics projects
- Informing and communicating, as well as educating and promoting Health Information Management in an environment of innovation and emerging technologies
- Providing a forum for member participation in relevant health care initiatives
- Enabling the sharing of experience, expertise and networking opportunities
- Entering into partnerships with provincial, national and international Health Information Management Associations and/or groups with a view to enabling active member participation
- Fostering professional development in Information Management in BC healthcare



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Become a Sponsor

Annual Sponsorship: Gain a year-round presence with BCHIMPS and a direct connection with our membership. Contribute topics for consideration in our event planning process and host small gatherings with members on topics of interest.

Event Sponsorship: Gain visibility at a BCHIMPS event, while choosing from several levels of sponsorship to fit any budget.

Become a Member

BCHIMPS acts as the voice of health information management professionals in BC, working with other professional associations and with government bodies to shape the health information management environment. Joining BCHIMPS helps your voice, and your opinions be heard.

For more information, please visit bchimps.org



Agenda

- 7:30 am - 8:30 am **Hot Breakfast, Networking and Registration**
- 8:30 am - 8:45 am **Welcome Remarks**
Alain Guez – President, BCHIMPS
- 8:45 am - 9:30 am **The B.C. EMR Interoperability Strategy**
Paul Payne – Director, Conformance and Integration Services,
B.C. Ministry of Health
- 9:30 am - 10:15 am **Working Collaboratively to Support Those in Crisis**
Lynn Noftle – Inspector Youth Services Section Mental Health Portfolio,
Vancouver Police Department
- 10:15 am - 10:45 am **Networking Break**
- 10:45 am - 12:15 pm **PHSA eHealth – Bringing Multiple Stakeholders Together to Create Meaningful Clinical Solutions**
Oliver Thompson – Director, Provincial eHealth Projects,
Provincial Health Services Authority
- 12:15 pm - 1:00 pm **Networking Luncheon**
- 1:00 pm - 1:45 pm **Hot Topics in Privacy and Cybersecurity Law – Legal Compliance and Managing Risk**
Bradley Freedman – Partner, Borden Ladner Gervais LLP
- 1:45 pm - 2:00 pm **Networking Break**
- 2:00 pm - 3:00 pm **So You've Delivered a Great IT Solution. Why Aren't You Seeing the Benefits? Strategies for Implementing Healthy Change**
Graham Bullen – Master Instructor, Prosci Canada
- 3:00 pm - 4:00 pm **Advancing Digital Health in Canada – A Current State Update**
Susan Sepa – Group Director, Clinical and Change Leadership,
Canada Health Infoway
- 4:00 pm - 4:15 pm **Prize Draws, Evaluation & Closing Remarks**
- 4:30 pm - 6:30 pm **Networking Social Event**

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Welcome Reception



Board of Directors

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Oliver Thompson, Director

Presenters

8:45 am – 9:30 am



The B.C. EMR Interoperability Strategy

The presentation will provide an overview of the EMR Interoperability Strategy that was developed on behalf of the B.C. IM/IT Standing Committee in 2017. The interoperability strategy provides an overview of strengths, weaknesses, opportunities and threats that currently exist in the B.C. EMR marketplace. The strategy also outlines recommendations to address or mitigate weakness and threats and promote strengths and opportunities.

Speaker: Paul Payne, Director, Conformance and Integration Services, B.C. Ministry of Health

Paul Payne is the Director of Conformance and Integration Services for the BC Ministry of Health. Paul holds a Masters Degree in Health Informatics and an undergraduate degree in Computer Science and Health Information Science from the University of Victoria.

9:30 am – 10:15 am



Working Collaboratively to Support Those in Crisis

The Vancouver Police Department plays a role in advocacy and collaboration with Health and Government. Data has identified the ‘mental health crisis’ and supports the need for change including program specificity. As system and cohort data becomes available, it identifies program effectiveness and informs our response. This presentation will discuss the ongoing projects to support those in crisis.

Speaker: Lynn Nofle, Inspector Youth Services Section Mental Health Portfolio, Vancouver Police Department

Lynn began her career with the Vancouver Police Department in 1998. Lynn joined the Mental Health Unit in 2014, serving Vancouver’s most challenging mental health and addiction population. In 2016, as staff sergeant, Lynn acquired the mental health portfolio within the Youth Services Section. Lynn is currently Inspector of the Youth Services Section. Prior to policing, Lynn worked as an architect and a physiotherapist.

Presenters

10:45 am – 12:15 pm



PHSA eHealth – Bringing Multiple Stakeholders Together to Create Meaningful Clinical Solutions

PHSA eHealth oversees or contributes to the implementation of a number of clinical solutions across the province. This session will start by introducing the complexity of solutions involved in a fairly common clinical workflow and then invite three guests to discuss current problems and future desired improvements. The last part will involve an interactive session to discuss other opportunities for improvement.

Speaker: Oliver Thompson, Director, Provincial eHealth Projects, Provincial Health Services Authority

Oliver Thompson is Director, Provincial eHealth Projects at the Provincial Health Services Authority (PHSA), responsible for a number of Ministry of Health, PHSA and Vancouver Coastal Health projects focused on sharing of clinical information. Projects include enhancements to and expansion of the Provincial eHealth Viewer (CareConnect), the Public Health Information System (Panorama) and Clinical Reports Distribution to external physicians. Oliver also works closely with the Doctors of BC, BC Health Authorities and the private practice EMR vendor community on establishing EMR-to-EMR Communications.

Guests include:

Dr. Nardia Strydom, Family Physician, Regional Department Head of Family Medicine, Vancouver Coastal Health & Providence Health Care, Regional Medical Director of Primary Care, Vancouver Coastal Health

Jill Reedijk, Director, Public Health Informatics and Information Solutions, Provincial Health Services Authority

Hilary Horlock, Patient Experience Advisor

Presenters

1:00 pm – 1:45 pm



Hot Topics in Privacy and Cybersecurity Law – Legal Compliance and Managing Risk

This presentation will discuss important issues and recent developments in Canadian privacy and cybersecurity law – including the new PIPEDA security breach obligations and guidance for the use of cloud services – that are relevant to British Columbia health care providers and their service providers.

Speaker: Bradley Freedman, Partner, Borden Ladner Gervais LLP

Bradley J. Freedman is a partner with the Canadian national law firm Borden Ladner Gervais LLP.

Bradley is a National Co-Leader of BLG’s Cybersecurity Law Group, Vancouver Regional Leader of BLG’s Technology Law Group, and a partner in BLG’s national Privacy/Data Protection, Information Technology and Intellectual Property groups. Bradley focuses his practice on cybersecurity/data protection, information technology, intellectual property, internet/e-commerce and related matters, and is recognized as a leading lawyer in those areas of law by the foremost legal rankings publications.

2:00 pm – 3:00 pm



So You’ve Delivered a Great IT Solution. Why Aren’t You Seeing the Benefits? Strategies for Implementing Healthy Change

Advances in technology offer exciting opportunities to radically improve health care delivery and outcomes for patients. But how often do we actually realize the full range of benefits our initiatives promised? And might we be implementing our changes in ways that undermine the wellness of our health professionals? An insight into key learnings on delivering healthy change in our change-saturated organizations.

Speaker: Graham Bullen, Master Instructor, Prosci Canada

A facilitator, consultant and coach, Graham helps leaders develop the skills they need to lead effective individual, group and systems level change. With a background in organizational psychology, project management, change management and theatre, Graham has worked with government departments, universities, not-for-profits and corporations in over a dozen countries on five continents. Graham currently leads the Change Management practice at Vancouver-based AMBiT Consulting and teaches change management across Canada and internationally as a Master Instructor with Prosci Canada.

Presenters

3:00 pm – 4:00 pm



Advancing Digital Health in Canada – A Current State Update

This topic provides information on:

- Infoway’s funding strategy for 2017 – 2022
- Recent data of clinicians’ and Canadians’ use of technology
- Canada’s “Access” problem
- The innovative, collaborative partnership among Infoway and the Academic Faculties of Medicine, Pharmacy and Nursing to develop and integrate informatics competencies into curriculum

Speaker: Susan Sepa, Group Director, Clinical and Change Leadership, Canada Health Infoway

Susan Sepa is a nurse by background, a management consultant, and a Health Care leader. She is currently the Group Director Clinical and Change Leadership at Canada Health Infoway. Susan’s unique combination of work experience includes front line clinical service delivery, health care leadership, management and strategy consulting, and operational IT leadership in Health care. Susan is also a member of the Digital Health Faculty serving as an exam committee member and instructor for the CPHIMS-CA certification, a board member of the HIMSS Ontario Chapter and a Certified Health Executive.

Notes



Calendar of Upcoming Events

2018 HIMSS Annual Conference & Exhibition

March 5 – 9, 2018
Las Vegas, NV, USA

UpOnDIGITAL: The Update on Ontario Digital Health

March 26, 2018
Toronto, ON, Canada

Toronto Health Innovation Week

April 9 – 13, 2018
Toronto, ON, Canada

BCHIMPS 2018 Annual General Meeting (AGM) & Social

April 25, 2018
Vancouver, BC, Canada

BrandHIT Marketing Summit

May 7 – 8, 2018
Nashville, TN, USA

Precision Medicine

May 17 – 18, 2018
Washington DC, USA

e-Health Conference and Tradeshow 2018

May 27 – 30, 2018
Vancouver, BC, Canada

Healthcare Security Forum

June 11 – 12, 2018
San Francisco, CA, USA

18th Annual International Healthcare Summit (Reboot)

June 25 – 26, 2018
Kelowna, BC, Canada

BCHIMPS Annual Fall Education Symposium

September 28, 2018
Vancouver, BC, Canada

Big Data Forum

October 23 – 24, 2018
Boston, MA, USA